

Call for Papers and Panels
11th International Social Innovation Research Conference
The Yunus Centre for Social Business and Health, Glasgow Caledonian University
September 2-4, 2019
Conference Website: <http://www.isircconference2019.com/>

Public Services Provision, Co-Production and Co-Creation

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The benefits of service-user engagement and participation in public services design, delivery and decision-making are now generally accepted in policy and practice. Although the specifics of definition vary, co-production and co-creation in the arena of public services provision are generally understood to refer to the inclusion of service users in decision making and delivery (in ways that consciously attempt to equalise power imbalance between provider and recipient). This is also put forward as a way to provide more efficient public services.

This stream welcomes papers that relate to the dynamics of the relationship between public sector providers and the co-producers or co-creators. Research that moves beyond the case study to interrogate the mechanisms relating to success and/or failure of co-production and co-creation in the public services arena is particularly welcomed.

Particular topics could include:

- How are the power dynamics between these two 'sides' negotiated?
- What are the motivations for co-production and co-creation?
- Are conceptualisations of co-production and co-creation within the public sector and communities similar or divergent?
- How do we monitor and measure the success/failure of co-production and co-creation within the public services arena?
- Are co-producers and co-creators involved in services evaluation?
- The use of co-production approaches to researching public services delivery.

Guidelines:

Paper abstracts must be maximum 300 words, excluding references. They should articulate: the research objectives or questions being addressed; the conceptual or theoretical perspectives informing the work; where appropriate, the methodology utilised; and the contribution of the paper to knowledge in light of the conference themes.

Optional full paper submission for consideration in best paper awards is due no later than 31st July 2019.

A maximum of two abstracts may be submitted per presenter (joint papers to be presented by coauthors will also be considered).

All paper abstracts must be submitted to isirc2019@gcu.ac.uk. On abstract submission please ensure you advise the conference stream.

Panel proposals must be maximum 400 words, excluding references. They should include: the panel purpose and its relationship to the nominated conference stream; details of (minimum) three and (maximum) four papers and paper presenters to be included in the panel; and the expected contribution to the panel.

All panel proposals must be submitted to isirc2019@gcu.ac.uk.

Abstract and panel proposals submission: Closes 28th February 2019

Decision on submissions: Notification by 31st March 2019

Full papers submitted for consideration in best paper awards due: 31st July 2019

Enquiries about conference administration and technical issues related to online submission should be directed to the conference administration team at isirc2019@gcu.ac.uk